



CUSTOMER REGISTRATION FORM

040914

EXISTING CUSTOMERS: Check here and update the information below if anything has changed (e.g. billing address). Then go to Section III.
NEW CUSTOMERS: Check here & fill out Sections I & II completely.

CUSTOMER NUMBER: Please ask the PNCC Representative if you don't know your Customer Number.

SECTION I: CUSTOMER INFORMATION (Required - Please fill out completely and clearly). Must be at least 18 years old.

Fill out the organization name if you are applying on behalf of a business, government office or a non-profit organization.

ORGANIZATION NAME (skip if applying as an individual):

TAX IDENTIFICATION NUMBER (TIN): Attach a copy of business license.

CUSTOMER'S FULL NAME: CHECK ONE: Residential/Individual, Business, Government / Non-profit organization. FIRST NAME, MIDDLE NAME, LAST NAME.

If applying for an organization: JOB TITLE:

IDENTIFICATION TYPE: RoP SS #, RoP Driver's License/ID #, Passport #, Work Permit #.

BILLING ADDRESS: P.O. Box, HAMLET/CITY, ZIP CODE, STATE. CONTACT DETAILS: PHONE 1 / PHONE 2, MOBILE, FAX, E-MAIL ADDRESS.

SECTION II: OTHER CUSTOMER INFORMATION (Required - Please fill out completely and clearly).

OCCUPATION, EMPLOYER, EMPLOYER'S ADDRESS, EMPLOYER'S PHONE.

SECTION III: SUBSCRIPTION REGISTRATION

I am registering a new subscription for (check all that apply): Fixed Line Phone, Calling Card, Digital TV, PalauCel GSM Prepaid, PalauCel GSM Postpaid, Internet /Data, HomeNet.
I am changing my existing subscription(s) identified below. List your subscription number(s) in the box below the appropriate subscription type. Ask our Customer Service Representative if you do not know your subscription number.

Table with 7 columns: SUBSCRIPTION NUMBERS, FIXED LINE PHONE, CALLING CARD, DIGITAL TV, GSM PREPAID, GSM POSTPAID, INTERNET/DATA.

PLEASE GO TO NEXT PAGE TO COMPLETE YOUR SUBSCRIPTION REGISTRATION.

RECONNECTION OR DISCONNECTION OF SERVICES: Fixed Line Phone/HomeNet, Digital Television, PalauCel GSM Cellular, Internet & Data. Includes reconnection fees and effective dates.

SUBSCRIPTION LOCATION &/OR CUSTOMER COMMENTS: Describe where subscription will be located. (only if applying for Local Telephone, Digital Television, or DSL/Data).

FOR PNCC USE ONLY: STAFF INITIALS, CUSTOMER KEY, SERVICE ORDER #, SUBSCRIPTION #, SIM #, PALAUNET REGISTRATION#.

**PLEASE REGISTER FOR PNCC SUBSCRIPTIONS WITH A CHECK MARK ON THE BOXES BELOW:**

FIXED LINE TELEPHONE SERVICES	DIGITAL TELEVISION SERVICES	GSM CELLULAR TELEPHONE SERVICES																																																																										
<p><b>Local Telephone Services</b> Provide your subscription location in box on front.</p> <p><input type="checkbox"/> Telephone Line - Installation Fee \$22.00</p> <p style="margin-left: 20px;"><input type="checkbox"/> Residential \$12.10/mo (\$50 deposit)</p> <p style="margin-left: 20px;"><input type="checkbox"/> Bus/gov't/non-profit \$24.20/mo (\$100 deposit)</p> <p>Line is for: <input type="checkbox"/>Phone <input type="checkbox"/>Fax <input type="checkbox"/>Phone/Fax <input type="checkbox"/>Modem</p> <p><input type="checkbox"/> Wiring Fee (initial install/up to 250 ft.) \$18.00</p> <p><input type="checkbox"/> Additional Wiring Fee (after installation/ up to 250 ft.) Per modular jack \$50.00</p> <p><input type="checkbox"/> Transfer Line Location \$12.10</p> <p><input type="checkbox"/> Change Number \$ 6.05</p> <p><input type="checkbox"/> Inside Wiring Maintenance Plan (IMP) Per each single telephone line \$ 3.00/mo.</p> <p>List all numbers to be covered by IMP @ \$3.00 each per month:</p> <hr/> <p><b>Directory Services</b> Directory Assistance (411): 50¢ per call (1st 5 calls each month are free)</p> <p>Published in 411 &amp; Directory FREE</p> <p>Your Preferred Directory Listing Name:</p> <hr/> <p>First Name Middle Initial Last Name</p> <p><input type="checkbox"/> Non-published number \$1.00/mo. Each</p> <p><input type="checkbox"/> Additional listing in directory white pages &amp; 411 (2nd name, e-mail, website, and/or wireless number) \$1.00/mo. each</p> <p>Additional Listing: _____</p> <p><input type="checkbox"/> Yellow page listing (businesses) FREE</p> <p>Type of business: _____</p> <p><b>Long Distance Telephone Services*</b></p> <p><input type="checkbox"/> Debusch Calling Card Acct. \$25 deposit per \$50 credit line or \$50 deposit per \$100 credit line</p> <p><input type="checkbox"/> Activate/Reactivate Calling Card Acct \$10.00</p> <p><input type="checkbox"/> Change Calling Card Account \$10.00</p> <p><input type="checkbox"/> Change Calling Card PIN no charge</p> <p><input type="checkbox"/> International Direct Dial (IDDD)</p> <p><input type="checkbox"/> Residential \$50 deposit</p> <p><input type="checkbox"/> Bus/Gov't &amp; Non-Residents \$250 deposit</p> <p><input type="checkbox"/> Toll Authorization Code \$10/line activation; (for IDDD lines) no monthly fee</p> <p><i>*All long distance calls charged per minute, only 35min. direct dial to over 200 countries (promotional rate subject to change; tariffed rate 99min to most countries); dial 0 for Operator 7am-12midn. for rates.</i></p> <p><b>Special Calling Services</b> \$10 activation fee for each service</p> <p><input type="checkbox"/> Caller ID \$4.95/mo.</p> <p><input type="checkbox"/> Call Forwarding† \$1.75/mo.*</p> <p><input type="checkbox"/> 3-way Calling† \$1.75/mo.*</p> <p><input type="checkbox"/> Call Waiting† \$1.75/mo.*</p> <p><input type="checkbox"/> Speed Dialing-8† \$1.75/mo.*</p> <p><input type="checkbox"/> Speed Dialing-30† \$2.75/mo.</p> <p>† only one activation fee is charged if more than one of these services is activated at the same time</p> <p>* 3 or more of these services are \$1.50/month per service</p> <p><input type="checkbox"/> Voice Mail \$10 activation, \$2.95/mo.</p>	<p><input type="checkbox"/> <b>Basic Service</b> \$25.30/mo.</p> <p><input type="checkbox"/> Additional Outlet-Tier 1 (1-3) # of outlets:___ \$ 3.00ea./mo.</p> <p><input type="checkbox"/> Additional Outlet-Tier 2 (4-8) # of outlets:___ \$ 4.00ea./mo.</p> <p><b>Connection Fees</b></p> <p><input type="checkbox"/> Basic Service \$30.00</p> <p><input type="checkbox"/> Additional Outlet, Premium Options \$ 8.00 ea.</p> <p><b>Premium Options (Basic subscription required)</b></p> <p><input type="checkbox"/> Super Basic (5 U.S. Channels) \$ 5.00/mo.</p> <p><input type="checkbox"/> Star Select (movies &amp; shows) \$10.00/mo.</p> <p><input type="checkbox"/> International Choice \$ 5.00/mo.</p> <p><input type="checkbox"/> HBO (movies &amp; shows) \$ 8.00/mo.</p> <p><input type="checkbox"/> Sundance movies) \$ 8.00/mo.</p> <p><input type="checkbox"/> Celestial Classic Movies (English subtitles) \$ 8.00/mo.</p> <p><input type="checkbox"/> The Filipino Channel (TFC) \$10.00/mo.</p> <p><input type="checkbox"/> GMA Network Package \$15.00/mo.</p> <p><i>GMA discounted to \$10 per month if subscribed together with TFC</i></p> <p><input type="checkbox"/> Double Choice Package \$12.00 <i>Choice of 2 out of 4 premiums: Star, HBO, Sundance or Celestial Select 2: <input type="checkbox"/>HBO <input type="checkbox"/>Sundance <input type="checkbox"/>Star Select <input type="checkbox"/>Celestial</i></p> <p><input type="checkbox"/> Triple Choice Package \$39.95 <i>Star, HBO &amp; Sundance</i></p> <p><input type="checkbox"/> Total Choice Package \$49.95 <i>Star, HBO, Sundance, TFC &amp; International Choice</i></p> <p><b>Other Digital TV Fees &amp; Services</b></p> <p><input type="checkbox"/> Set Top Box Deposit \$20.00</p> <p><input type="checkbox"/> Set Top Box Replacement \$70.00</p> <p><input type="checkbox"/> Additional STB Remote Control \$10.00</p> <p><input type="checkbox"/> Universal Remote Control (STB &amp; TV) \$15.00</p> <p><input type="checkbox"/> Smart Card Replacement \$10.00</p> <p><input type="checkbox"/> Move my existing subscription (Transfer \$20) <input type="checkbox"/> My within the same state <input type="checkbox"/> To a new state</p> <p><input type="checkbox"/> Local Live Cablecast—contact Sales Dept. 488-9600</p> <hr/> <p align="center"><b>INTERNET SERVICES</b></p> <p><b>Palaunet Dial-up Service</b> \$50 deposit + \$10 connect fee + monthly plan (select one):</p> <table border="1" style="width:100%; border-collapse: collapse;"> <thead> <tr> <th>Plan Name</th> <th>Included Internet Hours</th> <th>Monthly Fee</th> <th>Additional Hours</th> </tr> </thead> <tbody> <tr> <td><input type="checkbox"/> Email only</td> <td>0 hrs.</td> <td>\$15</td> <td>N/A</td> </tr> <tr> <td><input type="checkbox"/> Basic</td> <td>4 hrs.</td> <td>\$15</td> <td>\$2.50 ea.</td> </tr> <tr> <td><input type="checkbox"/> Bronze</td> <td>16 hrs.</td> <td>\$29.95</td> <td>\$2.50 ea.</td> </tr> <tr> <td><input type="checkbox"/> Silver<sup>1</sup></td> <td>56 hrs.</td> <td>\$49.95</td> <td>\$2.00 ea.</td> </tr> <tr> <td><input type="checkbox"/> Gold<sup>1</sup></td> <td>240 hrs.</td> <td>\$69.95</td> <td>\$1.50 ea.</td> </tr> <tr> <td><input type="checkbox"/> Unlimited<sup>1</sup></td> <td>Unlimited</td> <td>\$99.95</td> <td></td> </tr> </tbody> </table> <p><i>All plans include unlimited e-mail through LocalNet.</i></p> <p>Preferred USER ID (3 to 23 characters, no spaces or #s): _____</p> <p><b>High-Speed Internet Service(DSL) Installation \$105</b></p> <table border="1" style="width:100%; border-collapse: collapse;"> <thead> <tr> <th>Speed</th> <th>Monthly Fee</th> </tr> </thead> <tbody> <tr> <td><input type="checkbox"/> DSL Lite (64 kbps)</td> <td>\$199.95</td> </tr> <tr> <td><input type="checkbox"/> DSL Surfer (128 kbps)</td> <td>\$379.95</td> </tr> <tr> <td><input type="checkbox"/> DSL Surfer Plus (192 kbps)</td> <td>\$529.95</td> </tr> <tr> <td><input type="checkbox"/> DSL Elite (256 kbps)</td> <td>\$659.95</td> </tr> <tr> <td><input type="checkbox"/> DSL Elite Plus (320 kbps)</td> <td>\$759.95</td> </tr> <tr> <td><input type="checkbox"/> Above 320 kbps</td> <td>\$759.95 + \$199.95/64k</td> </tr> </tbody> </table> <p><b>Other Internet Services</b></p> <p><input type="checkbox"/> Web Link \$10 Setup, \$5/mo. <input type="checkbox"/> Hosting \$10 Setup, \$10/mb/mo.</p> <p><input type="checkbox"/> HomeNet (landline + prepaid Internet access) \$20.00/mo.* <i>Installation (new phone line): \$22 + \$18 wiring fee + \$20 deposit + \$30 modem cost; Installation (existing phone line): \$30 modem cost only</i></p> <p><i>* pending tariff; residential subscribers only</i></p>	Plan Name	Included Internet Hours	Monthly Fee	Additional Hours	<input type="checkbox"/> Email only	0 hrs.	\$15	N/A	<input type="checkbox"/> Basic	4 hrs.	\$15	\$2.50 ea.	<input type="checkbox"/> Bronze	16 hrs.	\$29.95	\$2.50 ea.	<input type="checkbox"/> Silver <sup>1</sup>	56 hrs.	\$49.95	\$2.00 ea.	<input type="checkbox"/> Gold <sup>1</sup>	240 hrs.	\$69.95	\$1.50 ea.	<input type="checkbox"/> Unlimited <sup>1</sup>	Unlimited	\$99.95		Speed	Monthly Fee	<input type="checkbox"/> DSL Lite (64 kbps)	\$199.95	<input type="checkbox"/> DSL Surfer (128 kbps)	\$379.95	<input type="checkbox"/> DSL Surfer Plus (192 kbps)	\$529.95	<input type="checkbox"/> DSL Elite (256 kbps)	\$659.95	<input type="checkbox"/> DSL Elite Plus (320 kbps)	\$759.95	<input type="checkbox"/> Above 320 kbps	\$759.95 + \$199.95/64k	<p><input type="checkbox"/> New Account: \$45* Includes Activation(\$35) + SIM Card (\$10) <i>*Prepaid accounts temporarily discounted to \$25 until further notice (Prepaid SIM includes \$10 free Airtime minutes)</i></p> <p><input type="checkbox"/> PalauCel Prepaid Service</p> <p><input type="checkbox"/> PalauCel Postpaid Service \$200 deposit for individual postpaid plans</p> <p><input type="checkbox"/> Change SIM Card \$10.00 Includes replacement of SIM card &amp; transfer of any Airtime remaining on your account (no new Airtime minutes)</p> <p><input type="checkbox"/> Special Number Request \$25.00</p> <p><b>For more details on PalauCel features &amp; rates please see FAQ.</b></p> <table border="1" style="width:100%; border-collapse: collapse;"> <thead> <tr> <th>Monthly Plan</th> <th>Monthly Fee</th> <th>Included Minutes</th> <th>Additional Minutes</th> </tr> </thead> <tbody> <tr> <td><input type="checkbox"/> Volume<sup>1</sup></td> <td>\$50each</td> <td>500each</td> <td>25¢/min (outside group) <i>(minimum 5 numbers) (free in group)</i></td> </tr> <tr> <td><input type="checkbox"/> Unlimited</td> <td>\$150</td> <td>Unlimited</td> <td>No Charge</td> </tr> <tr> <td><input type="checkbox"/> Power</td> <td>\$99</td> <td>500</td> <td>20¢/min</td> </tr> <tr> <td><input type="checkbox"/> Business</td> <td>\$50</td> <td>225</td> <td>23¢/min</td> </tr> <tr> <td><input type="checkbox"/> Affordable</td> <td>\$35</td> <td>150</td> <td>25¢/min</td> </tr> <tr> <td><input type="checkbox"/> Basic</td> <td>\$20</td> <td>75</td> <td>25¢/min</td> </tr> <tr> <td><input type="checkbox"/> Emergency</td> <td>\$10</td> <td>0</td> <td>50¢/min</td> </tr> </tbody> </table> <p><sup>1</sup> Volume Plan: \$1000 deposit, \$45 activation fee for first 5 numbers, \$10 ea. addl number, 1-yr contract ; plan applies to domestic minutes only</p> <p><input type="checkbox"/> Change Number (postpaid only) \$10.00</p> <p><input type="checkbox"/> International Roaming (postpaid only): \$2/min. local Airtime in visited country; \$5/min. for calls outside of visited country &amp; to other PalauCel roamers, \$5/min for all incoming calls to roamers including Voice Mail (if activated). Incoming text FREE; outgoing text 40¢ per send (160 characters).</p> <p><input type="checkbox"/> Int'l Roaming Billing Detail: \$5.00 per account/per month or portion thereof; report processed in 3-5 working days</p> <hr/> <p align="center"><b>BUSINESS SERVICES</b></p> <p><i>Rates and/or quotations: Sales Section 488-9600</i></p> <p><input type="checkbox"/> Directory Advertising</p> <p><input type="checkbox"/> Digital TV Advertising</p> <p><input type="checkbox"/> Digital TV for Multiple Dwelling Units/Hotels</p> <p><input type="checkbox"/> Digital TV—Local Live Cablecast</p> <p><input type="checkbox"/> DTV Broadcast Connectivity \$287/mo. + installation/termination charges</p> <p><input type="checkbox"/> Multi-line Telephone Business Systems</p> <p><input type="checkbox"/> Internet &amp; Data Services for Businesses</p> <p style="margin-left: 20px;"><input type="checkbox"/> DSL Dedicated Internet connection Higher speeds, VPN, VLAN, Point-to-point &amp; Wide Area Network connectivity available</p> <p style="margin-left: 20px;"><input type="checkbox"/> Internet Café/Internet Resale</p> <p style="margin-left: 20px;"><input type="checkbox"/> International Private Line</p> <p style="margin-left: 20px;"><input type="checkbox"/> Wi-Fi Hotspot Host (site approval &amp; MOU required)</p> <p><input type="checkbox"/> Multi-line Hunt Services (\$20 activation /\$10 reconnection per group of lines &amp; \$2.00 per line/month)</p> <p style="margin-left: 20px;"><input type="checkbox"/> Multi-line Hunt (Sequential) <input type="checkbox"/> Distributed Line Hunt (Uniform)</p> <p style="margin-left: 20px;"><input type="checkbox"/> Line Hunt Overflow to Directory Number Line <input type="checkbox"/> Hunt Overflow to Route</p> <p style="margin-left: 20px;"><input type="checkbox"/> Send unanswered calls to Voice Mail Box (\$10 activation/\$2.95/ month)</p> <hr/> <p align="center"><b>CUSTOMER RECORD CHANGES/OTHER</b></p> <p><input type="checkbox"/> Change Billing Address—no charge</p> <p><input type="checkbox"/> Change Subscriber Name—no charge; New Customer Registration Form required.</p> <p><input type="checkbox"/> Call Detail Report: \$2 per account per month</p> <p><input type="checkbox"/> Subscription Reprocessing Fee: \$2 per account</p> <p><input type="checkbox"/> Account Statement Print Request: \$2 per account</p> <p><input type="checkbox"/> Other:</p>	Monthly Plan	Monthly Fee	Included Minutes	Additional Minutes	<input type="checkbox"/> Volume <sup>1</sup>	\$50each	500each	25¢/min (outside group) <i>(minimum 5 numbers) (free in group)</i>	<input type="checkbox"/> Unlimited	\$150	Unlimited	No Charge	<input type="checkbox"/> Power	\$99	500	20¢/min	<input type="checkbox"/> Business	\$50	225	23¢/min	<input type="checkbox"/> Affordable	\$35	150	25¢/min	<input type="checkbox"/> Basic	\$20	75	25¢/min	<input type="checkbox"/> Emergency	\$10	0	50¢/min
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**CUSTOMER SIGNATURE (Required)** By signing below I accept the terms and conditions and rate plan/services selected on this form. I also agree to the "Terms & Conditions for PNCC Services" (provided to me herewith) and the PNCC Tariff. I further understand that the "Terms & Conditions for PNCC Services" and the PNCC Tariff may be changed from time to time. I authorize PNCC to perform a credit check if it deems necessary and hereby authorize all financial institutions to release credit information to PNCC. I certify that the information I have provided is accurate to the best of my knowledge. I agree to inform PNCC in case this information changes and that PNCC shall not be at fault if I fail to notify PNCC of such change(s).

Applicant Signature \_\_\_\_\_

Date \_\_\_\_\_