

PalauCel Texting — Quick Tips

Country	Mobile Operator	Prefix
Papua New Guinea	B-Mobile	675
Philippines	DigiTel	63
Philippines	Globe	63
Philippines	Smart	63
Philippines	CURE	63
Samoa	Blue Sky	685
Saipan/CNMI	IT&E	1670
Saipan/CMNI	HafaTel	1670
Saudi Arabia	PTC	966
Singapore	GRID IDEN	65
Singapore	Hutchison 3G	65
Singapore	StarHub	65
Solomon Islands	Our Telekom	677
Solomon Islands	B-Mobile	677
Thailand	Ais	66
Timor-Leste	Telecom Timor-Leste	670
Tonga	TCC	676
U.A.E.	Du	971
USA	T-Mobile	1
USA	Verizon Wireless	1
USA	Cingular	1
USA	AT&T Wireless	1
Vanuatu	Digicel Vanuatu	678
Vietnam	Hutchinson Telecom Vietnam	84
Vietnam	Vinaphone	84

Can I send international text messages? Yes, PalauCel GSM service offers SMS (Short Message Service), also called “texting”. All GSM customers can send and receive SMS messages to each other within Palau and internationally to selected mobile operators in the U.S., Guam, Philippines, Japan and many other countries.

IMPORTANT: To get started using texting you must set the “Service Center” to +6807790000 on your phone. This is a phone option, so please check your phone’s manual for instructions.

To send an international text message

After typing in your text message just enter:
 00 + country code + cell phone number
 (do not type in the spaces or the plus signs, just the numbers)

To reply to an international text message

Replying is the same as sending a text message:
 Type in your message then send to
 00 + country code(prefix) + cell phone number

PalauCel Rates for Text Messages (SMS)*

All incoming messages are FREE.

Outgoing messages:

Local text messages 6¢ each
 International text messages 20¢ each
 (one message = each set of 160 characters you send)

**rates subject to change*



International Texting

Frequently Asked Questions



Other Questions?

PNCC Customer Service: 488-9000
 PNCC operator (0): 7am to 12 midnight daily.
 Call 611 for Trouble Reports.

PalauCel International Texting Service Frequently Asked Questions

Q: What is International Texting Service?

A: International Texting, or International Short Message Service (ISMS), enables text messages to be sent to and from PNCC wireless cell phones to cell phones overseas.

Q: If I already have PalauCel service, do I have to apply or sign up in order to use international texting?

A: No. Both prepaid (778 & 779) and postpaid (775) PalauCel customers can use the service without additional sign-up required. An IDDD subscription is not required for 775 numbers to send international text messages, only for long distance voice calls.

Q: What are the charges for international texting?

A: Incoming international text messages are free to PalauCel subscribers, and outgoing messages are just 20 cents per each send of 160 characters. For prepaid (778 & 779) customers, the charges for outgoing messages will simply be deducted from the regular Airtime load. For 775 wireless customers, international messages will be billed in addition to the monthly plan rate.

Q: Where can I send international text messages?

A: With PalauCel's International Short Message Service (ISMS), you can send two-way text messages between Palau and many overseas mobile operators (see list of operators).

Q: How do I send an international text message?

A: To send an international text message, after typing in your text message just dial:

00 + country code(prefix) + cell phone number

(do not type in the spaces or the plus signs, just the numbers).

NOTE: Please dial the number carefully to avoid sending to the wrong number, since every text message sent via 00 will be charged 20¢ per send of 160 characters.

Q: How do I reply to an international text message?

A: Replying is the same as sending a text message, you need to type in your message then enter 00 + country code(prefix) + cell phone number.

Q: What if I send a text overseas and don't get a reply back even though my friend says he/she tried to reply?

A: There are several reasons you may not get a reply to your international text message.

Be sure that you are sending to a mobile operator that's on the list for confirmed two-way international texting (ISMS).

Ask your friend to report the problem to their mobile operator (for instance Smart in the Philippines), to make sure they are using the correct dialing pattern for sending international text to Palau.

If you continue to have problems, please report it to 611 with as many details as possible, including your originating number, the overseas cell number, and the date and time the message was sent.

Recipients will be able to see the mobile number of the sender.

Mobile operators subject to change

Country	Mobile Operator	Prefix
Afghanistan	Afghan Wireless Communications Co. (AWCC)	93
American Samoa	Blue Sky Communications	684
Australia	Vodafone Hutchison Australia	61
Australia	Telstra	61
Bangladesh	Sheba Telecom	880
Bangladesh	TM International (Bangladesh) Ltd	880
Canada	Globalive (Wind)	1
China	China Mobile	86
China	China Unicom	86
FSM (Micronesia)	FSM Telecom	691
Fiji	Telekom Fiji	679
Fiji	Vodafone Fiji	679
Guam	Guam Wireless(HAFATEL)	1671
Guam	Docomo Pacific (Guamcell)	1671
Guam	IT&E	1671
Guam	MPulse (GTA)	1671
Hong-Kong	Hutchison 3G	852
India	BTA Cellcom LTD	91
India	Reliance Telecom	91
India	BPL	91
Indonesia	Bakrie Telecom	62
Indonesia	PT Natrindo Telepon Selular (Lippo Telecom)	62
Japan	Vodafone	81
Japan	KDDI (au & Tu-Ka networks)	81
Japan	NTT DoCoMo (FOMA)	81
Korea	KT Freetel	82
Korea	LG Telecom	82
Korea	SK Telecom	82
Marshall Is.	Marshall Islands NTA	692
Nepal	NTC	977
New Zealand	Telecom New Zealand	64
New Zealand	Vodafone New Zealand	64
New Zealand	2degrees	64