



PalauCel

Prepaid Mobile Data Plans

1 GB

30 Days

\$49.90

Plan 1-Monthly

250 MB

7 Days

\$15

Plan 2-Weekly

50 MB

1 Day*

\$3

Plan 3-Daily

To Activate Plan 1:

Dial *400*1#

Non-refundable

To Activate Plan 2:

Dial *400*2#

Non-refundable

To Activate Plan 3:

Dial *400*3#

Non-refundable

**Plan 3 (1 Day-50 MB) expires daily at 4:00 AM*

NOTE:

- Before activating any prepaid data plan, turn off mobile data. Turn data on only when you wish to go online, to prevent unwanted background data charges.
- Plan fee is deducted from your Airtime balance upon activation (non-refundable and non-transferable).
- Prepaid data plans available for all PalauCel customers, prepaid (776, 778, 779) and postpaid (775).
- Prepaid customers (776, 778, 779) use Airtime for data, voice and text. Postpaid (775) use Airtime for data only (*775 customers turn off mobile data before loading Airtime to prevent background data charges.*)
- To check plan balance, turn mobile data off and dial *500#
- **Plans expire when data quota is used up or plan period ends, whichever comes first (no rollover of unused data). When plan expires, continued data usage will be charged regular prepaid data rate of 15¢ per MB.** You may sign up for any new data plan as soon as your plan ends.

For more information call 488-9000

FACT SHEET

New! 3G Data Prepaid Plans: Monthly-Weekly-Daily

All PalauCel numbers (776, 778, 779, 775) use prepaid Airtime to activate
Dial *500# for available plans and activation codes

What is 3G?

- 3G is mobile data service.
- "3G" stands for "third generation" wireless technology, offering internet access using your mobile phone.

What is 2G?

- "2G" means "second generation" wireless technology.
- PNCC's new cellular system supports both 3G and 2G/EDGE, so customers can continue to use their same cellphones, even if they are not 3G data capable.

What's the difference between 3G and Wi-Fi?

- Both 3G and Wi-Fi deliver Internet access via wireless signals to compatible devices.
- Wi-Fi is fixed Internet access within the limited range of the Wi-Fi hotspot (e.g., in a restaurant or hotel lobby area).
- 3G is mobile data service - you can move around in the 3G cellular coverage area and stay online or send/receive emails.

What type of device is compatible with the PalauCel 3G system?

- Smartphones, tablets that can support WCDMA-900. Other compatible standards: 900-HSPA/HSDPA /HSUPA / HSPA+ /UMTS

Can we use the same cellphone we already have on the new system?

- Yes – PNCC's new cellular system supports both 3G (WCDMA-900) and 2G (GSM-900) service, so you can use the same cellphone on the new system even if it is not 3G capable.
- With a 2G cellphone you can use voice, text (SMS) service, and 2G/EDGE data.

ISMS and Long Distance Access Code:

Dial: +country code-area code-cell number
Examples: Guam +1671, Philippines +63

Can we use the same SIM card and Airtime card for Mobile Data?

- Yes, all 3G mobile data usage is prepaid using Airtime cards. You can use the same Airtime card for your choice of voice calls, text, and data access (778, 779).
- You can also use the same SIM card.

Will 3G affect my current services?

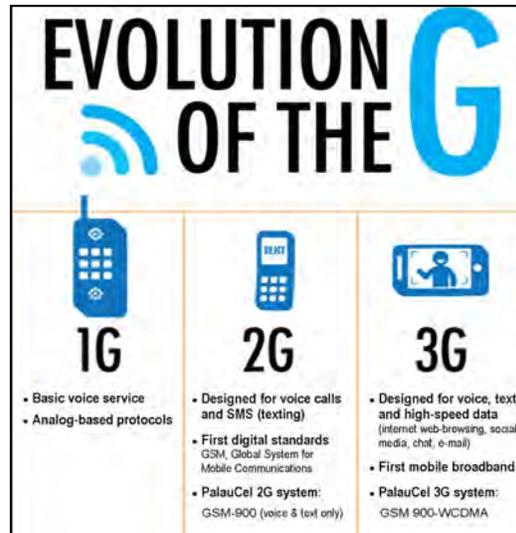
- Voice and text (SMS) service will continue and be charged the same price as before for both prepaid and postpaid users.
- All 778 & 779 prepaid and 775 postpaid customers keep their same cellphone numbers.

Where is 3G service available?

- 3G and 2G/EDGE data service covers most areas of Koror, Airai, Melekeok, and Peleliu.
- All other areas have 2G cellular coverage for voice calls & text messages only.

How do I access 3G service?

- No sign-up required.
- All 3G data is prepaid using Airtime cards.
- All PalauCel customers, both prepaid (776, 778, 779) and postpaid (775) can use 3G mobile data service.
- Postpaid users (775) can load prepaid Airtime and use it to access 3G data (no postpaid 3G plans at this time; 3G data usage for 775 is only prepaid using Airtime cards, and will not be charged to 775 bill).
- Your smartphone must be compatible with WCDMA-900.
- Your smartphone settings must be configured to access 3G.
- **Important reminder: to prevent unwanted data charges, TURN OFF 3G and 2G mobile data in your cellphone and only turn it on when you wish to go online.**



Infographic: CommScope

Summary - 3G Settings Instructions

For Compatible Smartphones (WCDMA-900)

- This procedure may vary depending on model of your device.
- Go to Wireless/Mobile Network Menu
- Set APN name to "pncc" and APN to "palaucel" (APN=Access Point Name)
- Set Network Mode to "Automatic"
- Turn Mobile Data ON whenever you want to use 3G data. When 3G data is ON, you will see the Network Indicator symbol "H" or "3G" on your phone's display ("E" for 2G/EDGE data).
- Turn Mobile Data OFF when your Internet session is finished to avoid unwanted background data charges.

What is the rate for 3G data service?

- The rate for mobile data usage is **15¢ per MB of upload and download.**
- The data usage rate is the same for both 3G and 2G/EDGE mobile data service.
- Any data coming in and out of your cell phone while using mobile data connection will be charged, including files sent to someone within Palau.

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