

Internet Service Rates

PalauNet Dial-up Service

Deposit: \$50 Connection Fee (initial or reconnection): \$10.00

Service Plan	Monthly Fee	Hours Included	Additional
E-mail Only	\$15.00	0	N/A
Basic	\$15.00	4	\$2.50
Bronze	\$29.95	16	\$2.50
Silver	\$49.95	56	\$2.00
Gold	\$69.95	240	\$1.50
Unlimited	\$99.95	unlimited	-

Dedicated/Broadband Internet Service (DSL)

Connection/reconnection Fee: \$500.00 Relocation Fee: \$105.00

Speed	Monthly Rate	E-rate*	VPN-enabled**
64 kbps	\$449.95	\$349.95	N/A
128 kbps	\$699.95	\$599.95	\$849.95
192 kbps	\$1,149.95	\$1,049.95	\$1,349.95
256 kbps	\$1,599.95	\$1,499.95	\$1,849.95

Higher speeds available upon request (increments of 64 kbps). Call Sales at 488-9600 for quote.

*"E-rate" for educational & health institutions.

**VPN-enabled DSL service allows VPN application protocols, such as SSL, IPSEC, & GRE, etc. (QoS not guaranteed); minimum speed is 128k

Other Internet Services	Setup Fee	Monthly Fee
Prepaid PalauNet	N/A	\$29.95/6 hrs Internet
Web Link	\$10	\$5.00
Hosting/Storage	\$10	\$10/mb stored data

PNCC Service Numbers

PalauNet Technical Support
587-9696
techsup@palaunet.com

Customer Service
488-9000
Koror Fax: 488-9960
Airai Fax: 587-9015
pnccservice@palaunet.com

Sales
488-9600 Fax: 488-9090
pnccsales@palaunet.com

Billing Department
587-9800
Fax: 587-1888

IMPORTANT PALAUNET NUMBERS

Dial-up Access Numbers
International WWW Access 762-2050
LocalNet—Email & local websites 762-7622

PalauNet DNS 202.124.224.2

PalauNet Incoming Mail Server (POP3) = mail.palaunet.com
PalauNet Outgoing Mail Server (SMTP) = mail.palaunet.com



P.O. Box 99 Koror, Palau 96940

Email: pncc@palaunet.com
URL: www.palaunet.com

Internet Services

You're Connected
to the World with
PalauNet



USER'S GUIDE



Setting Up Your System to Access PalauNet

Activating Your Dial-up Account

While your application is being processed including a credit check (the process takes about 48 hours), you may check with our Customer Service Representatives (488-9000) for user-ID registration and account activation.

E-mail Set-Up Tips

It's easy to get started. You must have e-mail software like MS Outlook, Outlook Express, Eudora, or Netscape Mail.

1. Most modems are already installed and configured for e-mail and Internet browsers. Set your dial-up networking settings to dial PalauNet at 762-7622 (LocalNet) in order to access your e-mail. If your modem is not set up, read the manual that came with system you bought or check with your computer vendor.)

2. Configure your email software POP3 and SMTP to the following settings. When in doubt, follow the simple instructions available in the HELP section of your email program by typing "POP3" or "SMTP".

* Incoming Mail Server (POP3) = mail.palaunet.com
* Outgoing Mail Server (SMTP) = mail.palaunet.com
* PalauNet DNS = 202.124.224.2 (Required if you are on a direct network, not for dial-ups)

3. Once connected, PalauNet will ask for your user ID. At the prompt, type the USER ID and Password supplied with this account.

Internet Browser Set-Up Tips

INTERNET—WORLD WIDE WEB/PPP SETTINGS

Windows 95/98 PPP Settings

1. Double click on MY COMPUTER.
2. Double click on DIAL-UP NETWORKING.
3. Double click on MAKE NEW CONNECTION.
4. Type in the name of your connection. You may use "PALAUNET" if you wish.
5. Type in telephone access number: 762-2050
6. Click NEXT

Internet Browser Set-Up Tips, continued

7. Click FINISH. Shortly, you'll see your connection icon.
 - Right click on the icon and go to Properties.
 - Deselect: " Use dial up properties" (delete the check mark).
 - Then close Properties.
8. Double click on new connection icon, enter User-ID and password
9. Click connect and that's it!

If your browser does not automatically launch at this point it's your cue to bring up TCP/IP applications such as Netscape or Microsoft Internet Explorer. You may improve your browser's ability to find websites by assigning DNS servers (see box on reverse side).

Please note that Win 2000/NT/XP have a slightly different way of accessing the Network and Dial-Up settings. Check the "HELP" section of Windows 2000/NT/XP by clicking START and selecting HELP.

LocalNet Access: If you dial up e-mail or PalauNet WebMail (see below) through 762-7622 ("LocalNet"), any time you spend on-line does not get charged to your account. However, you cannot access the World Wide Web through this number, except for PalauNet mail and local websites (hosted in Palau).

International Internet Access: To access the Internet for international "web surfing," you must set your modem to dial 762-2050. You can also use this number to access e-mail and PalauNet WebMail but remember that dialing the PalauNet International Access number 762-2050 always incurs Internet time charges.

Using PalauNet WebMail

PalauNet WebMail is a web-based e-mail system that you can access from anywhere in the world to check your e-mail, send messages and organize your mail in folders. WebMail is easy to use:

Within Palau:

1. Dial into PalauNet using 762-7622.
2. Open your Internet browser software (e.g. MS Explorer or Netscape).
3. Enter the address for in the browser:
<http://mail.palaunet.com> and follow the prompts.

Outside of Palau:

1. Open a web browser (with on-line Internet access).
2. Type <http://mail.palaunet.com> and follow the prompts.

IMPORTANT PALAUNET E-MAIL TIPS:

- E-mail messages are stored in PalauNet WebMail for 30 days.
- PalauNet e-mail attachment maximum size is 10 megabytes (sending or receiving).
- When you access your PalauNet e-mail using LocalNet (762-7622), there are no Internet time charges.



System Requirements

- **Computer**—A Macintosh or a 386 PC or better is required for World Wide Web browsing and E-mail.
- **Modem**—At least 28 kbps for E-mail and Web browsing - up to 56.6 kbps
- **Communications Software**—Internet browser software (MS Internet Explorer or Netscape) plus E-mail software like MS Outlook, Outlook Express, Eudora, or Netscape Mail.
- **Telephone Line**—You can dial into PalauNet on any local line. IDDD (a long distance line) is not required in order to connect to PalauNet.

Service Terms & Conditions

PNCC/PalauNet does not support end-user PC hardware and software configuration. It can only provide advice and information on setting up your systems. PNCC/PalauNet is NOT a computer vendor or software support company. It can help with basic questions and verify that you have no network-related troubles.

PalauNet subscribers are solely responsible for the security and prevention of virus transmission of their own system and agree to hold PNCC harmless for any costs or damages incurred as a result of the subscriber's use or inability to use PalauNet. PalauNet subscribers are strictly prohibited from and agree not to sell services similar to those offered by PalauNet or to re-sell PalauNet capacity or services without written permission from PNCC. PalauNet subscribers are also prohibited from using PalauNet to perform voice telephony (i.e. two way voice connection is prohibited).

PalauNet subscribers agree that PNCC may, at its sole discretion and without prior notice, immediately terminate the subscriber's PalauNet services for any violation of any prohibition contained in these Conditions. PNCC reserves the right to refuse service to anyone at any time. In an effort to maximize system efficiency and availability, PNCC reserves the right, in its sole discretion, to manage PalauNet traffic flow and volume.

PNCC reserves the right to make changes in the PalauNet operating software and user configurations. PNCC will provide at least ten days notification to all users for non-emergency changes. This account is non-transferable and non-refundable.